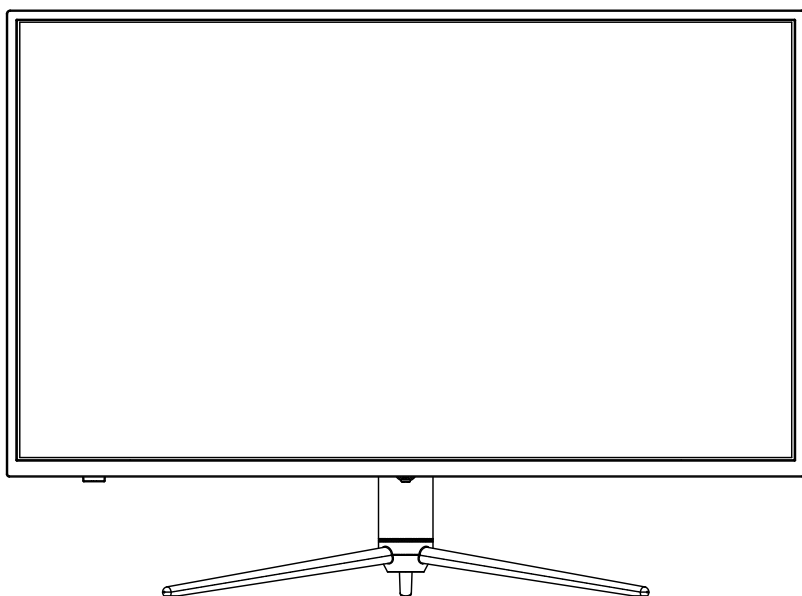




# **39" Curved Ultrawide 2560x1440 165 Hz Monitor**



## **DGVIEW391WHT**

### **INSTRUCTION MANUAL**

Please read this manual thoroughly before use and keep it handy for future reference



## Precautions

Please read this manual carefully before using the product and keep it in a safe place.

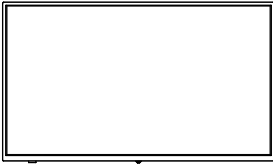
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- Keep the monitor away from water sources or damp places, such as bath rooms, kitchens, basements and swimming pools.
- Make sure the monitor is placed on a flat surface. If the monitor falls down, it may cause human injury or device damage.
- Store and use the monitor in a cool, dry and well ventilated place, and keep it away from emission and heat sources.
- Do not cover or block the vent hole in the rear casing, and do not use the product on a bed, sofa, blanket or similar objects.
- The range of the supply voltage of the monitor is printed on the label on the rear casing. If it is impossible to determine the supply voltage, please consult the distributor or local power company.
- If the monitor will not be used for a long period, please cut off the power supply to avoid electric shock in rainy days and damage due to abnormal supply voltage.
- Please use a reliable grounded socket. Do not overload the socket, or it may cause fire or electric shock.
- Do not put foreign matters into the monitor, or it may cause short circuits resulting fire or electric shock.
- Do not disassemble or repair this product by self to avoid electric shock. If faults occur, please contact the after-sales service directly.
- Do not pull or twist the power cable forcedly.
- Please use a reliable grounded socket. Do not overload the socket, or it may cause fire or electric shock.

# Package Content

## Packing list

- Please check that the package of the monitor contains all parts. If any part is lost, please contact the distributor.
- The color and shape of parts may vary with models. Figures in this User Manual are for reference only.
- Wires supplied may vary with purchased products. Figures in this User Manual are for reference only.



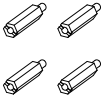
Display screen



Stand



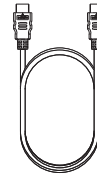
Base



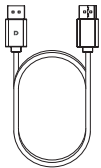
Mount hexagon irons x 4



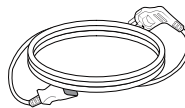
Screws x4



HDMI signal cable



DP signal cable



Power cable

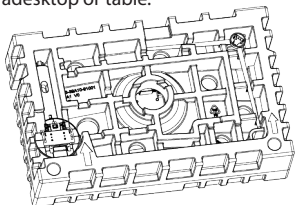


User Manual

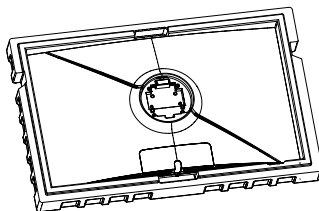
## Installation

### Installation of base

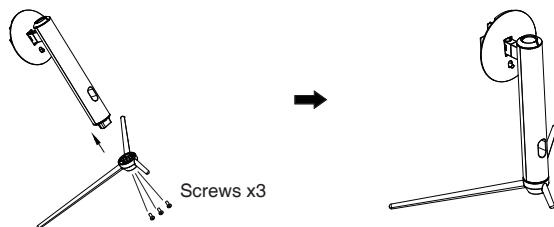
1. Open the package, take out the product with foam still attached, and gently place it on a desktop or table.



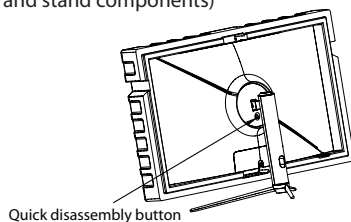
2. Take out the main parts of the accessory bag and put the machine in the lower foam box.



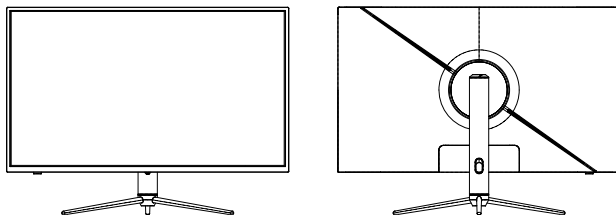
3. Take out the stand stem and base. As pictures shows, use three screws to fasten stand stem and base together.



4. Put the assembled base assembly into the corresponding slot of the back cover. Press lightly on the bracket to lock the shaft assembly in place. (Note: Slide the quick disassembly button up with fingers to take out the base and stand components)



5. After assembly, simply hold the stand with hand to stand the monitor upright.

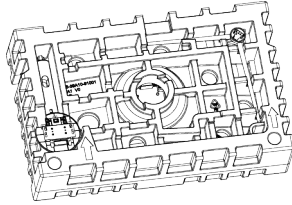


Note: During standing of the whole monitor, do not press the liquid crystal screen with hand to avoid damage to the screen.

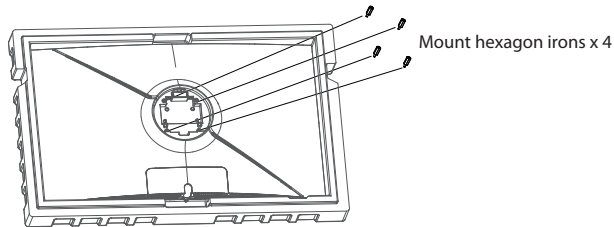
# Installation

## Installation of mount

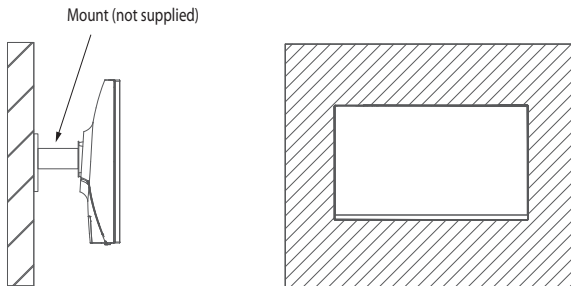
1. Open the package, take out the product with foam still attached, and gently place it on a desktop or table.



2. Take out all accessories from foams and take out the upper foam. Take out the four mount hexagon irons from the accessory bag and lock them on the rear casing of the monitor. (Do not take the screen out from the foam to avoid damage to the screen)

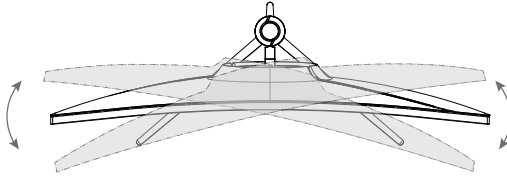


3. During hanging of the product, do not pinch the screen with hand to avoid damage to the screen.  
Tips: The mounting hole distance of the mount for the product is 100x100mm.

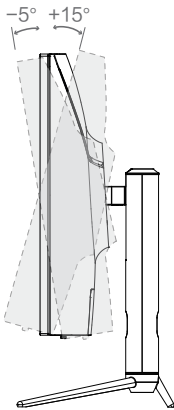


- !** Notes: To prevent the monitor on the mount from failing, please install it firmly and protect it fully. Do not place or hang any object on the mount, and the using height of the mount should be less than 2 meters.

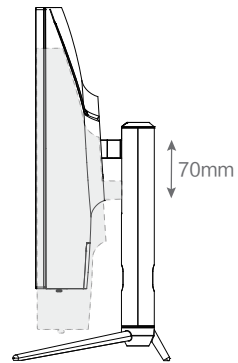
## Adjustment of monitor



Rotation angle:  
 $\pm 15^\circ (\pm 2^\circ)$



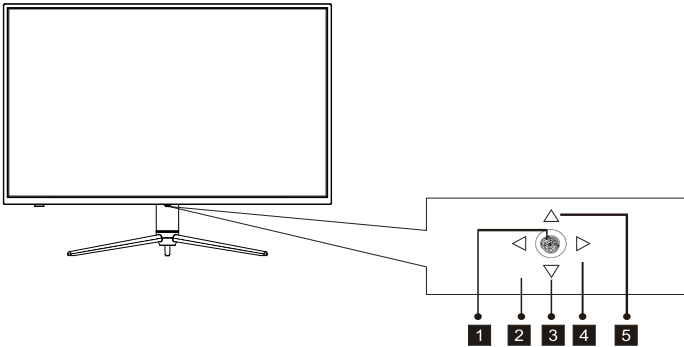
Tilting angle:  
 $-5^\circ (\pm 2^\circ) \sim +15^\circ (\pm 2^\circ)$



Height adjustment:  
 $70\text{mm} (\pm 5)$

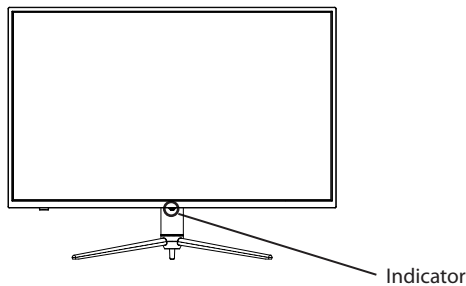
# Instructions for use

## Description of buttons



Button	Function
1	Power button: Turn on/of the monitor
2	Exit/Left button: Exit or return to the previous menu/quickly switch the Input Signal
3	Down button: Move down in the menu/quickly enter the GamePlus Switching
4	Menu button: Enter sub-menus/ quickly enter the main menu
5	Up button: Move up in the menu/quickly enter the Contextual Model

## Explanation of indicators



Indicator: Steady blue light indicates the power is on and the monitor runs normally. Red light indicates no video source and no horizontal or vertical signal detected or low voltage. Please make sure your computer is turned on and all video cables are fully plugged in and/or connected.

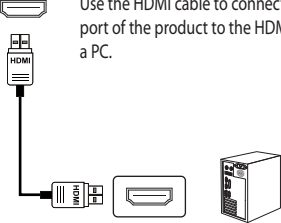
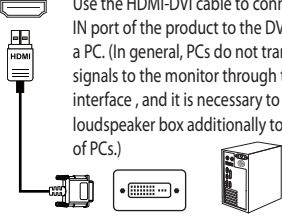
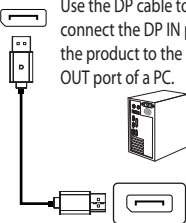
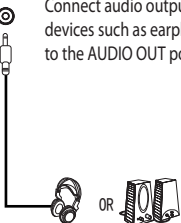
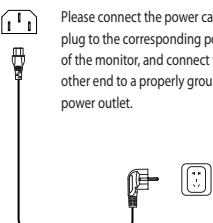


# Instructions for use

## Cable connection:

\* The bottom interface configuration at the back of the monitor varies with products.

\* Note: If the power cable or signal cable is damaged, you must replace it with special soft cables or special components purchased from the manufacture or maintenance department.

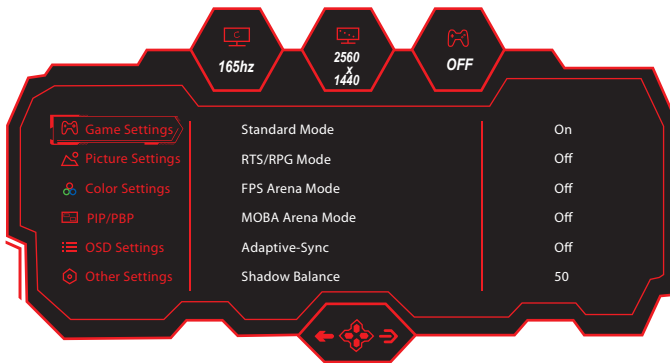
HDMI interface		
 <p>Use the HDMI cable to connect the HDMI IN port of the product to the HDMI OUT port of a PC.</p>	 <p>Use the HDMI-DVI cable to connect the HDMI IN port of the product to the DVI OUT port of a PC. (In general, PCs do not transfer video signals to the monitor through the DVI OUT interface, and it is necessary to connect a loudspeaker box additionally to play sounds of PCs.)</p>	
DP Port	AUDIO OUT	AC IN Interface
 <p>Use the DP cable to connect the DP IN port of the product to the DP OUT port of a PC.</p>	 <p>Connect audio outputting devices such as earphones to the AUDIO OUT port.</p>	 <p>Please connect the power cable plug to the corresponding port of the monitor, and connect the other end to a properly grounded power outlet.</p>

## Menu description

- The color and shape of the OSD menu of the actual computer may be slightly different from them shown in the figure.
- Specifications of the OSD menu may change with improvements of functions without prior notice.

Press the menu button on the control panel to access the monitor menu. The detailed information of each menu can be found in the following sections.

1. Rocker key (Right) to enter the OSD main menu or enter sub-menus.



2. Rocker key (Up) to enter the Contextual Model or move up in the menu.
3. Rocker key (Down) to enter the GamePlus Switching or move down in the menu.
4. Rocker key (Left) to enter the Input Signal or exit the current screen.

# OSD Menu

\* Functions of the monitor vary with models, and the functions in this manual are for reference only.

Game Settings	Standard Mode	Off/On
	RTS/RPG Mode	Off/On
	FPS Arena Mode	Off/On
	MOBA Arena Mode	Off/On
	Adaptive-Sync	Off/On
	Shadow Balance	Range of progress bar: 0-100
	Response Time	Off/Normal/Fast/Ultrafast
	Refresh Rate	Off/On
		Position: TopRight/TopLeft/BottomRight /BottomLeft
	Game Crosshair	Off
		On: Crosshair 1/Crosshair 2/Crosshair 3/ Crosshair 4/Crosshair 5/Crosshair 6
	Game Time	Off
		On: 15:00/30:00/45:00/60:00
	Dynamic Brightness	Off/Standard/Expert/Elaboration
HDR	Off/HDR Standard/HDR Movie/HDR RTS/RPG/ HDR FPS	
MPRT	Off/On	
Ambient Lighting	Off/On/Led bar: Color/Strength/Mode	
Picture Settings	Brightness	Range of progress bar: 0-100
	Contrast	Range of progress bar: 0-100
	DCR	Off/On
	Contextual Model	Off
		On: Movie Mode/Reading Mode/Night Mode
	Low Blue Light	Range of progress bar: 0-100
	Sharpness	Range of progress bar: 0-5
	Gamma	1.8/2.0/2.2/2.4/2.6/ S.curve
Aspect Ratio	Wide Screen/4:3/1:1/Auto	
Color Settings	Warm	Off/On
	Natural	Off/On
	Cool	Off/On
	User1	Off/On: Red, Green, Blue
	User2	Off/On: Red, Green, Blue
	User3	Off/On: Red, Green, Blue
	Hue	Red/Green/Blue/Cyan/Magenta/Yellow:
Saturation	Range of progress bar: 0-100	

## OSD Menu

\* Functions of the monitor vary with models, and the functions in this manual are for reference only.

PIP/PBP	PIP/PBP Mode	Off/PIP Mode/PBP 2Win 1:1
	Sub-Signal Source	DP1/DP2/HDMI1/HDMI2
	Audio Source	Auto/DP1/DP2/HDMI1/HDMI2
	PIP Position	TopRight/TopLeft/BottomRight/BottomLeft
	PIP Size	Small/Medium/Large
	Window Swap	Off/On
OSD Settings	Language	简体中文/English/한국어/عربي/Portugues do Brasilazil/Deutsch/Nederland/Suomi/Français/Ελληνικά/Indonesia/Italiano/日本語/Malaysia/Polskie/Português/Русский/Español/ไทย/Українська/Tiếng Việt/繁體中文/Türkçe
	OSD Time Out	Range of progress bar: 5-60
	OSD H-Position	Range of progress bar: 0-100
	OSD V-Position	Range of progress bar: 0-100
	OSD Transparency	Range of progress bar: 0-5
	Hotkey1 Setting	Brightness/Contrast/Volume/Mute/Shadow Balance/Game Crosshair/Refresh Rate /Game Time/Contextual Model/ PIP/PBP Mode /Input Signal/Dynamic Brightness /HDR/
	Hotkey2 Setting	
	Hotkey3 Setting	
OSD Lock	Off/On	
Other Settings	Input Signal	Auto/DP1/DP2/HDMI1/HDMI2
	Volume	Range of progress bar: 0-100
	Mute	Off/On
	Auto Power	Off/On
	Eyeshield Remind	Off/On
	Reset	No/Yes
	Information	Input Source:/Resolution:/Mode:/HDR Ver.:

## Parameters

Product Name		LED Monitor
Product model		DGVIEW391WHT
Screen Size		38.5 inch
Aspect Ratio		16:9
Viewing Angle		178°(H) / 178°(V)
Pixel pitch		0.333 (H) × 0.333 (V)
Contrast ratio		3000:1
Color		16.7M
Resolution		2560×1440
Refresh Rate		165Hz
Power Input		100-240V~ 50/60Hz 2.0A The standard voltage and power supply may vary with countries, please refer to the label at the back of the product.
Product Dimensions	Without base	879.2 x 125.9 x 514.1mm / approx. 9.5kg
	With base	879.2 x 286.8 x 645.1mm / approx. 16.0kg
Tilting angle		Forward tilting: 5°±2°; Backward tilting: 15°±2°
Height range		70±5mm
Rotation angle		-15°±2.0°/+15°±2.0°
Vertical angle		N/A
Environmental conditions	Action	Temperature: 0°C~ 40°C (32°F ~ 104°F) Humidity: 10%~90% RH (non-condensing)
	Storage	Temperature: -20°~ 60° (-4°F ~ 140°F) Humidity: 5%~95% RH (non-condensing)



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## Manufacturer's 1-Year Limited Warranty

The manufacturer warrants that all parts and components are defect free in materials and workmanship for 1 year. This warranty is valid only in accordance with the conditions set forth below:

1. The warranty extends only to the original consumer purchaser and is not transferable. In addition, proof of purchase must be demonstrated.
2. This limited warranty is the only written or express warranty given by the manufacturer. Any implied warranty of merchantability or fitness for a particular purpose on this product is limited in duration to the duration of this warranty. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.
3. This warranty gives you specific legal rights. You may also have other rights which vary by state

### Procedure for Replacement or Return within the 1 Year:

To return the product for replacement or refund within the 1 year, the original purchaser must pack the product securely and send it postage paid with a description of the reason for replacement or refund, proof of purchase, and include your order number on the package, to the following address:

Deco Gear  
80 Carter Drive  
Edison, NJ 08817

#### Other contact info

Phone: 844-413-2646

Customer Service Email: [customerservice@decogear.com](mailto:customerservice@decogear.com)